

GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF FINANCIAL SERVICES  
**LOK SABHA**

**UNSTARRED QUESTION No. 2041**

TO BE ANSWERED ON 29 DECEMBER 2017 (FRIDAY)/PAUSHA 08, 1939 (SAKA)

**Minimum Account Balance**

**2041. SHRI ABHISHEK SINGH:  
SHRIMATI KIRRON KHER:  
SHRI ARJUN LAL MEENA:**

Will the Minister of FINANCE be pleased to state:

- (a) the details of the norms and guidelines regarding penalty charges for non-maintenance of minimum balance in bank accounts;
- (b) the amount of penalty collected by penalising people for not maintaining minimum balance in their account during the last one year;
- (c) whether the Government is aware that Minimum Account Balance (MAB) penalties demotivates lower and middle class people for payment through bank accounts and if so, the action taken thereon;
- (d) whether the banks are levied various irrational extra charges for basic services like issuance of cheque books etc. and if so, the action taken by the Government thereto;
- (e) whether the Government plans to exempt economically backward population to maintain MAB and if so, the details thereof; and
- (f) the steps taken/being taken by the Government to check the effective implementation of MAB policy by all the banks?

Answer

The Minister of State in the Ministry of Finance  
(SHRI SHIV PRATAP SHUKLA)

(a) and (d) As per the instruction issued by Reserve Bank of India (RBI) to banks, the policy on penal charges to be levied by banks for non-maintenance of minimum balance in savings account, service charges for various types of services are decided by the individual bank with approval of its Board. While fixing service charges for various types of services like charges for cheque collection, etc., banks ensure that the charges are reasonable and are not out of line with the average cost of providing these services.

(b) Public Sector Banks have provide the information on the amount of penalty collected for not maintaining minimum balance during 2016-17 and 2017-18 and the same is annexed.

(c), (e) and (f) As per RBI guideline issued in 2012, Basic Saving Bank Deposit (BSBD) accounts, providing normal basic banking services without requirement of any minimum balance, can be opened by any individual in the Scheduled Commercial Banks. All accounts opened under PradhanMantri Jan Dhan Yojana are BSBD accounts.

\*\*\*\*

**Annexure to Lok Sabha UnStarred Question no.2041 for 29.12.2017 on  
Minimum Account Balance**

Sl. No.	Public Sector Banks	Amount recovered from customer on account of non maintenance of minimum balance / minimum average balance (amount in Rs. Crore)	
		2016-17	2017-18 (up to November 2017)
1	Allahabad Bank	24.34	7.69 (up to 25.12.2017)
2	Andhra Bank	48.02	24.28 (up to 30.9.2017)
3	Bank of Baroda	13.18	7.34
4	Bank of India	16.40	7.98
5	Bank of Maharashtra	50.54	12.39
6	Canara Bank	106.58	62.16 (up to 21.12.2017)
7	Central Bank of India	56.63	68.67 (up to 30.9.2017)
8	Corporation Bank	38.91	15.37
9	Dena Bank	14.15	12.73 (up to 11.12.2017)
10	IDBI	88.23	52.15
11	Indian Bank	41.01	50.98
12	Indian Overseas Bank	87.48	34.19
13	Oriental Bank of Commerce	45.48	17.61 (up to 12.12.2017)
14	Punjab & Sind Bank	NIL	NIL
15	Punjab National Bank	130.64	97.34
16	State Bank of India	NIL	1771.67
17	Syndicate Bank	47.97	38.16
18	Uco Bank*	7.38	3.01 (up to 30.9.2017)
19	Union bank of India	41.13	32.79
20	United Bank of India	5.67	4.30
21	Vijaya Bank	0.1526	0.1598

Source: Banks

\* Including service tax/GST